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Exam MS-900: Microsoft 365 Fundamentals

Audience Profile: This exam is designed for candidates looking to demonstrate foundational-level knowledge on the considerations and benefits of adopting cloud services in general and the Software as a Service (SaaS) cloud model. Candidates should have knowledge of available options and benefits gained by implementing Microsoft 365 cloud service offerings. Candidates should have the requisite knowledge to recommend solutions that address common organizational IT challenges and to differentiate Microsoft 365 solutions from the competition in the market. Candidates should also have fundamental knowledge of offerings, optimizing licensing for cost effectiveness, and support options for organizations. Candidates should be able to differentiate between Microsoft's services and products (Microsoft 365, Azure, and Dynamics 365).

Skills Measured

NOTE: The bullets that appear below each of the skills measured are intended to illustrate how we are assessing that skill. This list is not definitive or exhaustive.

NOTE: In most cases, exams do NOT cover preview features, and some features will only be added to an exam when they are GA (General Availability).

Objective Domain

1. Describe Cloud Concepts (15-20%)

   1.1 Describe the different types of cloud services available
   1.2 Describe the benefits of and considerations for using a cloud service instead of on-premises services

2. Describe Core Microsoft 365 Services and Concepts (30-35%)

   2.1 Identify core Microsoft 365 capabilities
   2.2 Describe options for deploying and supporting Windows and Office
   2.3 Describe analytics capabilities in Microsoft 365
   2.4 Describe Microsoft 365 collaboration solutions

3. Explain Security, Compliance, Privacy, and Trust in Microsoft 365 (30-35%)

3.1 Explain zero-trust security principles for Microsoft 365

3.2 Explain unified endpoint management concepts

3.3 Explain identity and access management concepts

3.4 Explain Threat Protection in Microsoft 365

3.5 Describe the Service Trust portal, Security center, and Compliance Manager

3.6 Describe information protection and governance solutions

4. Describe Microsoft 365 Pricing and Support (20-25%)

4.1 Plan, predict, and compare pricing

4.2 Identify licensing options available in Microsoft 365

4.3 Describe the service lifecycle in Microsoft 365

4.4 Describe support offerings for Microsoft 365 services